## The Essentials of Microsoft Teams (Online Training)

## Designed for:

Aimed at participants who wish to learn the essential features of Microsoft Teams. This online course provides participants with a demonstration of the topics listed in the learning objectives below.



## **Teaching Approach:**

This online session gives the participants a direct demonstration of the key features of Microsoft teams.

## Requirements:

Those attending should have Microsoft Teams installed on their computer. No previous experience of Microsoft teams is required.

#### **Course Material:**

No material is necessary during the session. How-to guides, links to online help, and other demonstration videos will be distributed and made available after the session is completed.

#### **Duration:**

This online training session is 30 minutes in duration.

## **Microsoft Teams Learning Objectives:**

# 1 - GETTING STARTED WITH MICROSOFT TEAMS

What is Microsoft Teams?
Launching Microsoft Teams
The Microsoft Teams Interface

#### 2 - USING CHANNELS

About Channels
Viewing Channels
Marking a Channel as a Favourite
Following and Unfollowing a Channel

#### **3 - POSTING MESSAGES**

Posting a Message Expanding the Compose Box Identifying New Messages Replying to a Message Using Mentions Deleting a Message

#### 4 - MANAGING FILES IN A CHANNEL

Viewing Posted Files Creating a New File Uploading a File

#### 5 - USING THE WIKI

Viewing the Wiki Creating Wiki Content Creating Sections Navigating Through the Wiki

#### 6 - USING CHAT

Starting a Chat
Replying to a Chat Message
Adding Other Users to the Chat
Scheduling a Meeting from a Chat Message
Starting Audio or Video Calls

#### 7 - MEETINGS

Joining a Meeting Viewing Files

### 8 - MANAGING YOUR PROFILE

Updating Your Profile Picture Changing Your Status

#### 9 - RESOURCES

Using the Help Center Finding Resources

